

Building Business Environments for Team Success
One Team At a Time

Fiscal Management /Operations Training for Real Estate Teams









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## Trusted, Honest, Experienced, Confident

effective business begins with effective teams. we build effective teams.





# Climate changes are coming.

We don't mean the weather...it's the real estate business

2021 and Beyond ...here's how the workplace will grow:

Expect to see a rise in more diverse, well-rounded teams over the next 3-5 years\*

55%

more workplace flexibility

52% rise in multigenerational and nationalities in the workplace

42% increase of women in leadership roles 46%

rise in virtual/ mobile teams

\*Kelly Services, Inc. Data cleaned and structured by Intelligence Group.



# teams of independent brokers and agents need guidance and expert training to run their business effectively and efficiently

OR

the teams and parent organization suffers



# do these sound familiar? these ARE team problems!

Turnover is high

**Under trained** business leaders / brokers

Tension is apparent

Agents and support staff are unhappy

Limited time for multiple tasks or training

We are doing things like we always have

**Limited** communication

Lack of focus and conflicting goals

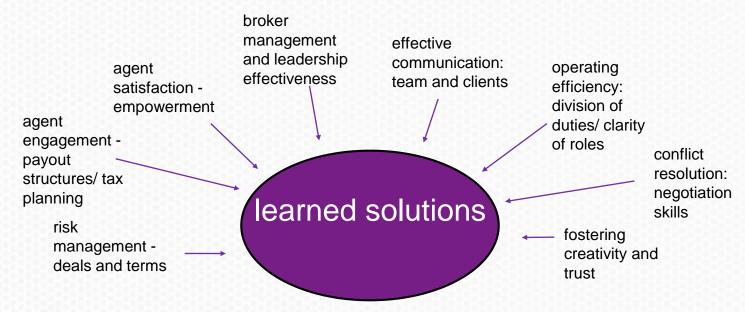


# we resolve team challenges no matter what mask they wear.

Why bother to fix the climate?



**Trust is created.** People are engaged; Low Turnover. Reduction in healthcare costs. Revenue Results: \*22% Increase





# Sider Road Insight \$300B productivity lost in US alone due to Business Climate stress.\*

\*http://www.businessinsider.com/how-stress-at-work-is-costing-employers-300-billion-a-year-2016-6

don't be a contributor to the problem.



### how we do it.

Based on proven methodology, we develop an actionable plan, quickly.

#### Step 1

Listen, talk, analyze, find root causes and create a sense of urgency

#### Step 2

Diagnose and develop effective action plan

#### Step 3

Act decisively, implement, and refine the process



**EVALUATE + REFINE** 

Ongoing Feedback And Improve On Results



# experience the difference the ACTion plan (Applied Critical Thinking).

#### Research-Backed Curriculum

 Get the most up-to-date curriculum from our experts, distilled from the research into personalized blended learning experiences

#### Multiple Delivery Modalities

 High impact, live classes delivered on site, on-line or in a blended format, tailored to the needs of the organization

#### Robust Reporting

 Attendance, feedback and measured learning outcomes are delivered with the program.
Incremental performance will be seen over time

#### **Customized Content**

 Our team works with you to develop a customized training and education program to maximize the impact to your organization

#### World Class Educators

 Professionals, who are also Educators, facilitate a customized learning experience to ensure you get the outcomes you expect

#### Hands on Success

 Your training program is managed from design to delivery by our executive trainers to ensure the best results



# Offerings.

We Listen To You. We Listen To Your Team. We Draw Your Blueprint For Change.

	Training	Assessment	Consulting	Team Development
Objective	Create awareness and knowledge within your team about your business	Get an understanding of current challenges in your office climate	Increase revenue by improving your office climate	Reduce conflict + increase productivity
Activities Topics	Operations, Business Acumen, Metrics, Culture + Climate, Efficiency and Effectiveness	Interviews Analysis Communication	Assessment Training Team Development Planning Change Management	Team Dynamics, Managing Diverse Teams, Building Team Creativity
Delivera bles	Workshop / Training Report-out Check-ins	Feedback Workshop Report Check-ins	Project Plan Implementation Check-ins	Interviews Workshop / Training Coaching Follow Up Action

### Business niche experience.

#### Sider Road delivers both functional and industry expertise to our clients

#### Functional Segment

- Data & Analysis
- Data Management
- Descriptive Analytics
- Predictive Intelligence
- Content Development & Syndication
- Digital Marketing
- Editorial Planning
- Finance
- Human Resources
- Marketing & Advertising
- Media Buying
- Operations
- Technology Operations
- Media Buying

#### Market Segment

- Real Estate
- Consumer Packaged Goods
- Higher Education
- Entertainment: Music, Theater,
- Financial Services
- Food & Beverage
- Healthcare
- Industrial
- Media
- Politics
- Wine & Spirits
- Publishing, Broadcasting, Digital
- Lifestyle
- Weddings
- Sports



### folks who trust us.



















**HBO** 













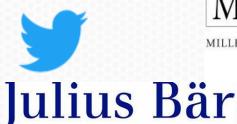


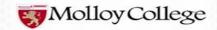


MILLENNIUM PARTNERS



**BNY MELLON** 











### about the founder.



Jocelyn Greenky
Founder. Thought Leader on
Team Development, Trust,
Leadership, Operations, D&I
and Operations expert.



Author of The Big Sister's Guide to the World of Work: What Every Working Girl Must Know (Simon & Schuster). Jocelyn Greenky is an author, professor and an accomplished business climate expert. She's works globally building environments for success. She has worked with global C-Suite leaders at Fortune 500 companies, mid-sized and startups. She recognizes the day-to-day issues which must be solved are often buried or overlooked. Her results create positive trusting environments by honing leadership skills and addressing back and front office operations, cultural, generation and gender diversity, as well as office politics and etiquette.

#### Background:

Holds an M.B.A. in Organizational Leadership from Mercy College with Distinction, Yale University certified negotiator, Cornell University Diversity & Inclusion certified, and a B.S. from Syracuse University. She is an Adjunct Professor at Mercy College and mentor with Everwise, Women of Tomorrow, AOL, YearUp and Columbia University. She has been a Managing Director with Stetson Real Estate and currently Compass holds her license. She has been featured in *NYTimes, USA Today*, Fox, CNBC, CNN, *Fast Company, Washington Post, NY Post* among others media outlets. Prior she has held executive positions at Philip Morris, Wenner Media, Hachette Filipacchi and was a co-founder of Colin Cowie and CEO / Founder of BriteBean software.



### about john power.



John Power
Partner. Thought Leader and
Educator on Financial
Operations, Financial Systems,
Data Management, Operations
Management and Business
Strategy.



Contributing
Author to 97
Things About
Ethics that
Everyone in Data
Science Should
Know (O'Reilly).

John is a proven senior executive who was most recently Chief Financial Officer and Chief Administrative Officer of DS Healthcare Group, Inc, a Nasdaq listed company.

Previously, John was the CEO and Founder of Mark My Media, an education technology company providing pathways to the finance industry for students in universities across the US. Other roles include, COO and CFO of Mantara, a venture-backed technology firm focused on high frequency/low-latency trading platforms. John was Chief Administrative Officer at Mellon Investor Services and President of Mellon Securities

through their acquisition by Bank of New York and was part of the integration team.

Prior to Mellon, John was the Director of Finance for E\*Trade Financial. During his tenure, John was involved in sixteen acquisitions by E\*Trade including Harris direct purchased from BMO Financial Group and BrownCo purchased from JPMorgan Chase & Co. Prior to E\*Trade, John was Controller/Chief of Staff for Bank Julius Baer's US Private banking unit. John started his management career in finance at Spear, Leeds & Kellogg. John has a B.S. in Finance from Manhattan College, an M.B.A. from Dowling College and is currently pursuing his Doctoral degree in business at Wilmington University.

John is currently on the faculty of the MBA program at Mercy College School of Business and has taught over 2,000 graduate students.

He is married with two sons and loves scouting, camping, reading and travelling extensively.



### examples of previously delivered courses.

Accounting: For Non-Accountants

#### For Non-Accountants:

Learn how revenues and costs flow through the books of any organization. Managers should have a robust understanding of the implications of their decisions.

**Results:** Financial reporting has more meaning and impact in the organization

**Budgeting Process:** Understanding a budget and how to put it together, will enable better management across the organization. **Results:** Increased buy-in and understanding of financial goals

**Cost Management:** Strategies for a more effective and efficient cost structure.

**Results:** Increased awareness and efficiency across the organization

#### **Cost allocations:**

Understanding how costs get distributed, understanding your fully loaded cost of operations to more effectively manage them.

Results: Reduced friction between areas increases cooperation

#### **Customer profitability:**

Which customers are actually profitable and by what margin.

Results: True understanding of you best customers, better customer engagement

#### **Product Profitability:**

Which products are actually profitable and by what margin **Results:** True understanding of your product offerings, better pricing strategy

#### Model design (Excel):

An excel training and how to build and structure a models use in business.

Results: More analytical employee decision making



### finance for people who don't love financials.

#### **Cash Management:**

Managing your cash, budgeting, forecasting, models and how to manage the cash effectively.

Results: Cash flow impact is understood and managed

#### **Balance Sheet Management:**

Asset and liability management includes: timing of receipts and payments, modeling for efficiency, options for flexibility.

**Results:** Better understanding of how value is created and captured

#### **Due Diligence Methods:**

How to look at an acquisition in light of what it brings to your financial results.

**Results:** Better decision-making

#### **Synergy Modeling and Capture:**

In an acquisition or merger.. how to capture the most cost savings in the combined organization

**Results:** Better performance

#### Finding a strategic investor/partner:

Investors and partners are not made the same. Which one is right for you?

Results: Effective partnering...from the start

#### Compensation:

Structures - Incentives, splits and benchmarking, Performance indicators and tracking.

Results: Alignment between goals and compensation

#### **Real Estate Operations:**

How a broker operation works - maximizing your profits, structuring a deal.

Results: Understanding how the business works...end-to-end

#### **Banking Operations**

The mortgage process, credit, bank operating model

Results: Getting the best for your client

#### **Capital Raising alternatives and impact:**

Equity capital, convertible debt –understanding the multiple ways to raise capital for the projects in which you are involved.

**Results:** Better decision-making

#### Optimizing Financial policies, procedures and practices:

Risk management in financial reporting

Results: Understanding the concept of risk and how to manage it



## marketing.

#### **Developing Co-opetition partners**

Finding and developing your most Unlikely sources of cooperation with your competitors

**Results:** Think differently to win more business

### The competitive Landscape: figuring out how to win:

Mapping the competitive landscape and finding areas on which to capitalize **Results:** Better understanding of full competitive landscape

### Channels and Supply Chain management:

Understanding and selecting the right ways to bring your properties to market **Results:** Define the right sales strategy for each property

### Segmentation for customer engagement:

Slicing and dicing your customers based upon their profiles. Develop customer profiles to engage them at a deeper level. **Results:** Better customer relationships

#### Developing a niche:

Carving out a distinct market segment.
Playing to your strengths and becoming
THE expert for a market niche.
Results: Learn to define and own a
piece of the market

#### **Product Strategy:**

Defining your products, their benefits and your true points of differentiation.

Results: Learn to stand out from the crowd, in a positive way.



### management.

#### **Organizational Design:**

Structuring the organization for better alignment

Results: Optimize the team

#### **Reorganization Management:**

how do you do this without destroying the current value

Results: Results without problems

#### Managing in a Matrix Environment:

Ensuring that your centers of excellence are what they were meant to be

**Results:** Eliminate cross communication

### Integrating Strategy and Vision into your Department:

Aligning subunits with the overall. Corporate strategy

Results: Everyone pulling in same direction

#### **Data Analysis:**

Understanding your information and utilizing it for better decision making.

Results: Make data driven decisions

#### **Attracting Talent:**

Strategies for engagement across various demographics effective to your organization

Results: Get the right people wanting to work with you

#### Leveraging Technology for Efficiency:

Understanding what proceeds can be made more effective and profitable through technology

Results: Use more than the calendar and email on the computer

#### **Subsidiary / Join Venture Development:**

Times when you are better off partnering with someone or creating a subsidiary to create an arms length type of relationship. When and how is that executed?

Results: Optimize the value through multiple channels

#### **Managing a Turnaround:**

Restructuring your group / team Results: Do it once, do it right

#### M&A

Integrating an acquired business

Results: Capture the intended value



### sider road trusted experience.

#### **Beyond the operations**

**Human Capital** 

**Diversity & Inclusion** 

**Cross-Culture Management** 

Multi Generational

Social Responsibility

Corporate Business Climate and Culture

Leadership and Training

Compensation & Benefits

Organizational Design

Performance & Motivation



### what's with the sider road name?

Jocelyn had a second mother, Emma Sider. She was a Mennonite. She spent her weekends and summers on a 250-acre working farm with Emma and her siblings all of whom resided on what was known as Sider Road in Canada.

First hand, Jocelyn learned how to farm, respect the land, respect one another and trust the cycle of seasons which sometimes are fair and other times not, just like life. Reaping wheat along with caring for healthy cows, ducks, pigs and other livestock takes patience, emotional intelligence and just plain hard work.

These values provide the basis for our company, Sider Road.



## pricing options.

Silver: \$1,500

- → Full review of any <u>one</u> of the four areas: Financial, Marketing & Customer engagement,
  Operations or Team structure and dynamics (up to 8 hours of assessment to understand)
- → Assessment Report customized for your team
- → Implementation support available at \$250/h or up to 15 hours per month for \$2,500

Gold: \$2,500

- → Full review of any two of the four areas: Financial, Marketing & Customer engagement, Operations or Team structure and dynamics (up to 16 hours of assessment to understand)
- → Assessment Report customized for your team
- → Customized plan development for improvement
- → Implementation support available at \$250/hr or up to 15 hours per month for \$2,500

**Platinum: \$5,000** 

- → Full review of all <u>four</u> areas: Financial, Marketing/Customer engagement, Operations or Team structure and dynamics (up to 40 hours of assessment to understand)
- → Assessment Report customized for your team
- → Customized improvement plan development and project plan design
- → Implementation support available at \$250/hr or up to 15 hours per month for \$2,500



# Q & A

what questions do you have for us?

